



# WORKFORCE SOLUTIONS

S O U T H E A S T T E X A S

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## Constant Contact Survey Results

**Survey Name:** COVID-19 Employer Survey

**Response Status:** Partial & Completed

**Filter:** None

7/6/2020 10:16 AM CDT

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### \*What do you consider your business' biggest need right now?

40 Response(s)







- |                                                                                                                                                                                                                                                                                                                                                                                                           |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"><li>• Work</li></ul>                                                                                                                                                                                                                                                                                                                                                    |
| <ul style="list-style-type: none"><li>• SAFE RECOVERY OF CLIENT CENSUS. BEING ABLE TO PROVIDE SAFE ENVIRONMENT FOR STAFF AND CLIENTS. DIFFICULTY PURCHASING CLEANING SUPPLIES.</li></ul>                                                                                                                                                                                                                  |
| <ul style="list-style-type: none"><li>• Capital to catch up on rent, loan payments</li></ul>                                                                                                                                                                                                                                                                                                              |
| <ul style="list-style-type: none"><li>• Qualified Individuals</li></ul>                                                                                                                                                                                                                                                                                                                                   |
| <ul style="list-style-type: none"><li>• NA</li></ul>                                                                                                                                                                                                                                                                                                                                                      |
| <ul style="list-style-type: none"><li>• Staffing</li></ul>                                                                                                                                                                                                                                                                                                                                                |
| <ul style="list-style-type: none"><li>• Our customers returning to work in their offices.</li></ul>                                                                                                                                                                                                                                                                                                       |
| <ul style="list-style-type: none"><li>• EMPLOYEES</li></ul>                                                                                                                                                                                                                                                                                                                                               |
| <ul style="list-style-type: none"><li>• None at this time. Orders have slowed down. Therefore, employees are no longer working overtime, but we are still able to offer 40 hours per week to the entire workforce.</li></ul>                                                                                                                                                                              |
| <ul style="list-style-type: none"><li>• Employees returning to work. We have been told that they are making more \$ to stay home and when their unemployment is up, they will return to work. They know the rules that if they say they are uncomfortable to return because of the COVID 19, I cannot force them. Social media is killing our small business. And I have to hold their position</li></ul> |

- Our customer base is facing uncertainties in their businesses and the best thing for my company is to determine what the "new normal" is going to be and adjust to that market. That would indicate our greatest need is information and a view of what the post pandemic market demand will be.
- Cash flow
- Return to work
- Additional funding. 1/2 of our business is gone due to spacing requirements. It's not enough to even break even right now.
- To fully open the economy and allow people to work.
- Need business to reopen
- Customers
- Administrative workers.
- Decrease business
- None
- Experienced and Qualified maintenance staff.
- To get our students back in class
- New Sales
- None
- Gas, food, tobacco, beer
- Revamping the entire organization to remote operations for safety.
- Reassurance of safety for the people that work in the office.
- Guidelines for when we re-open. In our office it will be difficult to not have visitors touch everything.
- Customers walking in the front door and buying our products.
- Assured availability of cleaning supplies and safety equipment.
- Training for recruiter in the virtually market
- Corporate and commercial confidence in travel safety.
- Open back up fully
- Customers
- The local plants to be back up and running full time.
- Enrollment
- Employees
- To re-open our facility
- RE-open lobbies in next 30-45 days
- CUSTOMERS





\*What is your industry sector?

Answer	0%	100%	Number of Response(s)	Response Ratio
Education			6	15.0 %
Entertainment			1	2.5 %
Financial Services			2	5.0 %
Food and Beverage			2	5.0 %
Healthcare			3	7.5 %
Hotel			1	2.5 %
Petrochemical Manufacturing			1	2.5 %
Manufacturing (other)			4	10.0 %
Construction/Skilled Trades			1	2.5 %
Nonprofit			0	0.0 %
Retail			3	7.5 %
Technology			2	5.0 %
Other			14	35.0 %
No Response(s)			0	0.0 %
<b>Totals</b>			<b>40</b>	<b>100%</b>

\*How many employees does your business have currently?

Answer	0%	100%	Number of Response(s)	Response Ratio
1-25			20	50.0 %
25-50			3	7.5 %
50-100			5	12.5 %
100-150			3	7.5 %
150-250			4	10.0 %
250-500			0	0.0 %
500+			4	10.0 %
No Response(s)			1	2.5 %
<b>Totals</b>			<b>40</b>	<b>100%</b>

\*What adaptations are you making to your workplace to keep your employees safe?

Answer	0%	100%	Number of Response(s)	Response Ratio
Additional sanitizing, hand sanitizer etc.			34	85.0 %
Rotating office shifts			15	37.5 %
Social distancing markup on floors etc.			19	47.5 %
Other			18	45.0 %
<b>Totals</b>			<b>40</b>	<b>100%</b>

**\*Has COVID-19 resulted in...**

Answer	0%	100%	Number of Response(s)	Response Ratio
Layoffs/furloughs			14	36.8 %
No employment changes			19	50.0 %
Increased Hiring			7	18.4 %
<b>Totals</b>			<b>38</b>	<b>100%</b>

**If Layoffs is selected: What percentage of your total headcount have you laid off?**

15 Response(s)

• 1.4%
• 0
• 0
• 0%
• 100% but just called back all.
• 10
• 0
• Part time staff are not working
• Part time staff is casual.
• Had to lay one off
• 2% this is for the Orange branch only
• 50%
• 100 percent
• 100
• WE HAVE KEPT THE TOTAL THE SAME

**If Furloughs is selected: What percentage of your total headcount have you furloughed?**

14 Response(s)

• 60%
• 100
• 0
• 95%
• 100%
• 50%
• 0
• 8%
• Part time staff are not receiving any hours
• 30% to 40%
• 20
• 70
• 2% at this time (this is for the Orange Branch onl
• STAFF WORKING EVERY OTHER WEEK-WE ARE PAYING THEM







**\*Do you anticipate you will need to reduce your headcount in the future?**

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			4	10.0 %




\*Has COVID-19 resulted in...

No		28	70.0 %
Other		8	20.0 %
No Response(s)		0	0.0 %
<b>Totals</b>		<b>40</b>	<b>100%</b>

If Yes to reduce headcount is selected: Has your company applied for these tools which can mitigate layoffs?  
 Select all that apply

Answer	0%	100%	Number of Response(s)	Response Ratio
Payroll Protection Program			16	44.4 %
Layoff Aversion Funds			0	0.0 %
Economic Injury Distaster Loan			6	16.6 %
Bridge Loan			0	0.0 %
Training Funds			0	0.0 %
N/A			20	55.5 %
<b>Totals</b>			<b>36</b>	<b>100%</b>

\* Have you experienced a decrease in your 2020 Quarter 1 (January through March) revenue, compared to your 2019 Quarter 1 revenue?

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			29	72.5 %
No			11	27.5 %
No Response(s)			0	0.0 %
<b>Totals</b>			<b>40</b>	<b>100%</b>

If Yes is selected:  
 Can you estimate by what percentage your revenue has decreased?

25 Response(s)

- |                                                      |
|------------------------------------------------------|
| • 25%                                                |
| • 60% DECREASE                                       |
| • 40                                                 |
| • 10                                                 |
| • 30% order decrease                                 |
| • 10.5% March                                        |
| • Second quarter will be impacted                    |
| • 50                                                 |
| • no sure, most of the impact is April going forward |
| • 75                                                 |
| • 50%                                                |
| • 5%                                                 |
| • 20% due to lower rent collections                  |
| • 25%                                                |
| • 20                                                 |
| • at least 1/4th                                     |

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<ul style="list-style-type: none"><li>• 60</li></ul>
<ul style="list-style-type: none"><li>• 40</li></ul>
<ul style="list-style-type: none"><li>• 50%</li></ul>
<ul style="list-style-type: none"><li>• 75%</li></ul>
<ul style="list-style-type: none"><li>• 30%</li></ul>
<ul style="list-style-type: none"><li>• 50 percent</li></ul>
<ul style="list-style-type: none"><li>• 95 %</li></ul>
<ul style="list-style-type: none"><li>• 5%</li></ul>
<ul style="list-style-type: none"><li>• 50%</li></ul>

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TEXT ANSWERS – Survey question -4-:

What adaptations are you making to your workplace to keep your employees safe?

<ul style="list-style-type: none"><li>REQUIRING FACE MASKS, INCREASED CLEANING, SCREENING ALL THAT ENTER, LIMITING #S</li></ul>
<ul style="list-style-type: none"><li>PPE, Mask , Gloves</li></ul>
<ul style="list-style-type: none"><li>barriers</li></ul>
<ul style="list-style-type: none"><li>Working remotely, offering face mask, modified work schedules and lunch schedule</li></ul>
<ul style="list-style-type: none"><li>Temperatures of all employees, hourly sanitation.</li></ul>
<ul style="list-style-type: none"><li>face masks required</li></ul>
<ul style="list-style-type: none"><li>Just being precautious</li></ul>
<ul style="list-style-type: none"><li>PPE</li></ul>
<ul style="list-style-type: none"><li>Work from home</li></ul>
<ul style="list-style-type: none"><li>Staggered lunch periods, no business travel, limited visitors, temp. checks</li></ul>
<ul style="list-style-type: none"><li>No business travel, limited visitors, staggered lunch periods, limited meetings.</li></ul>
<ul style="list-style-type: none"><li>Partitions, masks, sanitizers, gloves, cleaners, etc.</li></ul>
<ul style="list-style-type: none"><li>plexiglass</li></ul>
<ul style="list-style-type: none"><li>24 hour Occupational Nurse</li></ul>
<ul style="list-style-type: none"><li>Gloves</li></ul>
<ul style="list-style-type: none"><li>We are in separate offices</li></ul>
<ul style="list-style-type: none"><li>they are unable to work</li></ul>
<ul style="list-style-type: none"><li>TEMPS TWICE DAILY</li></ul>

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Is there anything else about your business' response to COVID-19 that you want to share? Please write in below

14 Response(s)

<ul style="list-style-type: none"><li>The PPP is appreciated but funds not allowed to apply to many others areas affected within business operations: cost related to COVID 19 cleaning, PPE, additional air purifiers, etc. also some staff do not want to return since they are receiving unemployment and are concerned about getting COVID or face childcare issues, many other issues.</li></ul>
<ul style="list-style-type: none"><li>So far I have not been able to get PPP or SBA loan, not sure how I will catch up on rent, loan payments on equipment etc.</li></ul>



<ul style="list-style-type: none"> <li>We are doing everything to keep our staff and client's safe and current with any and all information during this pandemic.</li> </ul>
<ul style="list-style-type: none"> <li>Nothing at this time.</li> </ul>
<ul style="list-style-type: none"> <li>You should ask these questions for the month of April. I am down over 1 million in sales. Please give us advice on how to get employees to return to work. They make more \$ at home doing nothing than to serve the public in a small business. Do I have to hold their position if they don't respond to a work opportunity or claim they are scared?</li> </ul>
<ul style="list-style-type: none"> <li>The real effects of the shutdown in business will be felt in the second quarter and beyond because January and February had no impact.</li> </ul>
<ul style="list-style-type: none"> <li>Advertising assistance would be very helpful</li> </ul>
<ul style="list-style-type: none"> <li>We provide testing down at computer work stations. Our profit depends on filling all our available seating. Now our seating has been restricted and this could cause our business to fail.</li> </ul>
<ul style="list-style-type: none"> <li>To much fraud in unemployment with the perks</li> </ul>
<ul style="list-style-type: none"> <li>N/A</li> </ul>
<ul style="list-style-type: none"> <li>We have a problem with TWC agents approving claims without looking at employer responses that state claimant still working with same hours as before pandemic &amp; still drawing a weekly paycheck, or claimant abandoning job while work still available. It's been said that some are wanting to get UI benefits only because they will make more w/\$600 extra.</li> </ul>
<ul style="list-style-type: none"> <li>WE will have also reduced salaries</li> </ul>
<ul style="list-style-type: none"> <li>Beaumont</li> </ul>
<ul style="list-style-type: none"> <li>NO</li> </ul>