

Thank you for participating in this survey! Your answers will help improve the level of services received.

Completed on \_\_\_/\_\_\_/\_\_\_



WORKFORCE SOLUTIONS
SOUTHEAST TEXAS
A proud partner of the AmericanJobCenter network

Office Location: [ ] Beaumont [ ] Port Arthur [ ] Orange [ ] Workforce on Wheels

1. What was the purpose of your visit?

- [ ] Register for work/obtain assistance in finding a job
[ ] Attend a Workshop or Seminar
[ ] Attend an Orientation
[ ] Obtain information about available services
[ ] Inquire about job training/educational opportunities
[ ] Take a test or assessment
[ ] Use the Resource Room (internet, interactive tools, telephone, fax, reference materials)
[ ] Other (please specify):

2. Please rate your wait time today?

- [ ] Very reasonable [ ] Somewhat reasonable [ ] Not very reasonable [ ] Unreasonable

3. How well did the services you received today meet your needs?

- [ ] Very well [ ] Somewhat [ ] Not very well [ ] Not at all

4. Overall, how knowledgeable was staff about the services you received?

- [ ] Very knowledgeable [ ] Somewhat knowledgeable [ ] Not at all knowledgeable

5. How courteous was staff during your visit? (If not courteous, please explain in comments section below)

- [ ] Very Courteous [ ] Somewhat Courteous [ ] Not courteous

6. How likely would you be to refer others to the center?

- [ ] Very likely [ ] Somewhat likely [ ] Not very likely [ ] Not at all

7. Overall how satisfied were you with the services?

- [ ] Very Satisfied [ ] Satisfied [ ] Somewhat Satisfied [ ] Dissatisfied

Overall comments and/or suggestions for improvement:

Workforce Solutions Centers Southeast Texas are operated under contract with the Workforce Solutions Board Southeast Texas Equal Opportunity Employer/Program. Auxiliary aids and services are available upon request, to individuals with disabilities. Relay Texas@1-800-735-2989 (TDD) or 1-800-735-2988 (voice)

Thank you for participating in this survey! Your answers will help improve the level of services received.

Completed on \_\_\_/\_\_\_/\_\_\_



WORKFORCE SOLUTIONS
SOUTHEAST TEXAS
A proud partner of the AmericanJobCenter network

Office Location: [ ] Beaumont [ ] Port Arthur [ ] Orange [ ] Workforce on Wheels

1. What was the purpose of your visit?

- [ ] Register for work/obtain assistance in finding a job
[ ] Attend a Workshop or Seminar
[ ] Attend an Orientation
[ ] Obtain information about available services
[ ] Inquire about job training/educational opportunities
[ ] Take a test or assessment
[ ] Use the Resource Room (internet, interactive tools, telephone, fax, reference materials)
[ ] Other (please specify):

2. Please rate your wait time today?

- [ ] Very reasonable [ ] Somewhat reasonable [ ] Not very reasonable [ ] Unreasonable

3. How well did the services you received today meet your needs?

- [ ] Very well [ ] Somewhat [ ] Not very well [ ] Not at all

4. Overall, how knowledgeable was staff about the services you received?

- [ ] Very knowledgeable [ ] Somewhat knowledgeable [ ] Not at all knowledgeable

5. How courteous was staff during your visit? (If not courteous, please explain in comments section below)

- [ ] Very Courteous [ ] Somewhat Courteous [ ] Not courteous

6. How likely would you be to refer others to the center?

- [ ] Very likely [ ] Somewhat likely [ ] Not very likely [ ] Not at all

7. Overall how satisfied were you with the services?

- [ ] Very Satisfied [ ] Satisfied [ ] Somewhat Satisfied [ ] Dissatisfied

Overall comments and/or suggestions for improvement:

Workforce Solutions Centers Southeast Texas are operated under contract with the Workforce Solutions Board Southeast Texas Equal Opportunity Employer/Program. Auxiliary aids and services are available upon request, to individuals with disabilities. Relay Texas@1-800-735-2989 (TDD) or 1-800-735-2988 (voice)